

## State Data

State	Minimum	25th Percentile	50th Percentile	Average	75th Percentile	Maximum	No. of Incumbents	No. of Facilities
<b>47 Medical Social Worker</b>								
AL	17.51	18.27	19.62	23.26	21.43	66.95	34	14
CA	21.69	26.44	30.00	30.20	32.88	42.13	195	29
CO	19.34	20.00	22.50	22.20	23.77	25.00	17	9
FL	18.66	20.00	22.00	24.76	26.50	50.00	191	21
GA	19.06	22.38	23.08	25.85	24.01	69.01	51	32
IA	18.03	20.31	21.59	21.45	22.99	24.17	16	6
IL	18.53	22.25	24.50	24.76	26.40	31.89	62	19
IN	16.83	19.70	21.31	21.91	23.32	30.76	40	15
KS	17.00	19.74	23.39	22.87	26.04	28.00	6	6
MA	24.47	25.94	27.07	27.26	27.36	33.53	47	11
MD	25.00	26.50	26.67	27.00	26.96	30.53	21	9
MI	18.07	20.88	21.63	21.88	22.53	30.33	154	35
MN	18.00	21.28	23.22	23.02	25.53	27.04	39	9
MO	19.17	21.30	22.77	24.07	24.44	50.00	78	18
NC	18.30	20.04	21.71	23.16	23.88	39.34	113	16
NE	22.98	23.00	24.19	24.67	26.00	27.17	13	5
NJ	24.49	25.67	27.42	33.02	29.29	75.00	34	8
NY	19.78	21.48	23.39	23.70	23.76	31.88	231	9
OH	17.50	21.06	22.73	23.04	24.44	30.13	57	25
PA	18.21	20.96	22.39	22.95	24.26	41.21	91	38
SC	19.37	20.34	23.64	23.05	25.14	26.92	25	10
TN	16.00	18.41	20.19	22.98	23.13	45.00	42	23
TX	20.87	23.00	23.75	24.29	25.18	29.71	31	13
VA	17.30	20.16	22.31	23.05	24.78	37.50	65	15
WI	18.75	21.71	24.01	23.55	24.62	29.23	37	14
WV	14.93	18.88	20.00	19.71	21.12	22.39	69	10
National	14.93	20.99	23.08	24.19	25.83	75.00	1,898	468

### 48 Case Worker

CA	26.87	28.36	28.98	30.69	34.26	35.00	7	5
FL	17.10	18.20	20.33	21.33	24.73	26.52	32	6
IL	17.77	21.38	25.22	23.08	25.22	25.79	7	5
IN	17.92	19.71	21.08	21.12	23.07	23.80	184	5
MI	16.97	18.04	19.50	19.57	21.03	22.96	26	12
MN	17.78	22.00	23.98	23.27	24.95	27.62	6	5

A "----" indicates insufficient data for analysis

Data reported are hourly rates

## Regional Average Pay Ranges

Region	Average Minimum	Midpoint	Average Maximum	Region	Average Minimum	Midpoint	Average Maximum
<b>61 Computer Operator</b>				<b>62 Purchasing/Supply Clerk</b>			
1	15.47	18.96	22.44	1	11.48	14.57	17.66
2	14.86	17.49	20.12	2	12.82	14.98	17.14
3	13.22	15.81	18.40	3	11.28	14.06	16.84
4	14.15	16.75	19.35	4	11.30	13.81	16.33
5	13.92	15.70	17.48	5	--	--	--
6	--	--	--	6	11.48	14.79	18.09
7	--	--	--	7	--	--	--
8	--	--	--	8	--	--	--
9	18.59	21.69	24.79	9	--	--	--
National	14.39	17.03	19.67	National	11.69	14.46	17.24
<b>63 Medical Records Clerk</b>				<b>64 Executive Assistant II</b>			
1	10.48	13.08	15.68	1	16.95	21.23	25.52
2	10.13	12.65	15.18	2	15.90	19.46	23.03
3	9.56	12.21	14.86	3	14.78	18.40	22.02
4	10.73	13.10	15.48	4	15.44	18.95	22.45
5	8.88	11.51	14.14	5	14.42	18.11	21.81
6	10.09	12.50	14.91	6	15.33	19.30	23.26
7	9.27	11.91	14.55	7	--	--	--
8	10.15	12.94	15.74	8	--	--	--
9	12.79	15.28	17.77	9	21.14	26.10	31.05
National	10.28	12.82	15.36	National	16.02	19.86	23.71
<b>65 Executive Assistant I</b>				<b>66 Receptionist</b>			
1	13.82	16.55	19.28	1	10.67	13.03	15.39
2	13.60	16.40	19.20	2	9.76	11.89	14.01
3	12.79	15.61	18.43	3	9.54	11.66	13.77
4	13.77	16.82	19.87	4	9.87	11.88	13.89
5	--	--	--	5	9.59	11.84	14.08
6	--	--	--	6	9.77	11.83	13.90
7	--	--	--	7	8.76	10.89	13.01
8	--	--	--	8	--	--	--
9	17.09	21.05	25.01	9	12.27	14.55	16.82
National	13.68	16.79	19.91	National	10.13	12.28	14.43

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## Regional Data

Combined

Region	Minimum	25th Percentile	50th Percentile	Average	75th Percentile	Maximum	No. of Incumbents	No. of Facilities
<b>47 Medical Social Worker</b>								
1	17.11	24.62	26.12	25.94	27.31	33.53	107	26
2	18.21	21.26	23.30	24.54	25.07	75.00	356	55
3	14.93	20.58	22.85	24.21	25.00	69.01	543	116
4	16.83	20.95	22.23	22.87	24.46	31.89	350	108
5	16.00	18.27	20.10	22.81	22.81	66.95	89	42
6	17.00	21.24	22.99	23.40	24.63	50.00	152	44
7	15.93	22.35	23.48	23.59	25.57	29.71	51	24
8	19.00	20.50	23.25	23.30	24.50	30.89	45	19
9	21.69	26.80	30.00	30.03	32.36	42.13	205	34
National	14.93	20.99	23.08	24.19	25.83	75.00	1,898	468

### 48 Case Worker

1	16.40	19.15	23.15	25.71	27.85	42.00	15	5
2	17.88	21.00	22.60	23.34	25.24	32.29	67	21
3	16.24	19.17	21.03	21.70	24.62	30.00	67	22
4	16.50	18.43	20.63	20.60	22.43	25.79	313	36
5	14.42	17.04	17.73	17.97	19.23	21.77	21	9
6	17.78	20.70	24.19	23.38	25.50	29.30	18	14
7	18.12	19.87	20.55	22.24	24.99	28.92	59	10
8	19.84	22.88	23.00	23.56	23.40	28.69	18	5
9	26.87	28.36	28.98	30.69	34.26	35.00	7	5
National	14.42	19.16	21.50	22.21	24.98	42.00	585	127

### 49 Intake/Customer Svc. Representative

1	12.49	20.86	26.62	26.14	31.20	34.98	71	27
2	12.00	15.88	20.16	20.32	24.40	34.49	105	32
3	11.19	16.19	19.44	20.13	24.96	30.31	125	40
4	11.00	14.87	17.26	19.21	24.00	31.56	178	57
5	14.50	16.67	18.20	18.02	18.80	21.15	12	9
6	12.99	16.59	18.44	19.63	21.91	30.93	120	31
7	11.19	13.75	19.04	18.69	22.52	30.00	38	11
8	15.40	17.22	18.54	19.77	21.28	27.45	31	7
9	15.00	17.64	19.25	21.89	24.03	40.00	73	20
National	11.00	15.97	19.07	20.55	24.91	40.00	753	234

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## V. Breaks (cont'd)

2. What is the time allowed for each Break?

623 Agencies, or 99.2%, of the 628 respondents supplied the following data.

Number of Minutes	Regional Percents									ALL REGIONS	
	1	2	3	4	5	6	7	8	9	Number of Agencies	% of Total
10	8.8	6.8	6.7	1.4	6.3		3.8	3.4	11.8	32	5.1
15	91.2	91.9	92.6	96.4	93.8	97.8	96.2	96.6	88.2	585	93.9
20		1.4	0.7	2.1		2.2				6	1.0
<b>Total # of Agencies</b>	<b>34</b>	<b>74</b>	<b>149</b>	<b>140</b>	<b>48</b>	<b>45</b>	<b>53</b>	<b>29</b>	<b>51</b>	<b>623</b>	<b>100</b>

## VI. Jury Duty Pay

1. What salary payments do employees on jury duty receive?

1,504 Agencies, or 98.3%, of the 1,530 participants responded to the question.

Jury Duty Pay	Regional Percents									ALL REGIONS	
	1	2	3	4	5	6	7	8	9	Number of Agencies	% of Total
A. Full Pay	49.4	78.5	77.8	65.8	85.0	79.0	82.0	55.2	59.6	1,106	73.5
B. Difference between pay & juror's fee	50.6	20.1	22.3	32.4	15.0	20.0	16.1	43.7	36.0	382	25.4
C. No salary paid		1.4		1.8		1.0	1.9	1.1	4.5	16	1.1
<b>Total # of Agencies</b>	<b>77</b>	<b>219</b>	<b>400</b>	<b>219</b>	<b>147</b>	<b>105</b>	<b>161</b>	<b>87</b>	<b>89</b>	<b>1,504</b>	<b>100</b>

## VII. Educational Assistance

MANAGEMENT

1. Does the Agency have an Educational Assistance Program for COLLEGE LEVEL courses for its Management employees?

1,507 Agencies, or 98.5%, of the 1,530 participants responded to the question.

Educational Assistance	Regional Percents									ALL REGIONS	
	1	2	3	4	5	6	7	8	9	Number of Agencies	% of Total
Number YES	89.7	80.3	79.7	80.8	75.0	55.2	60.2	75.9	88.5	1,153	76.5
Number NO	10.3	19.7	20.3	19.2	25.0	44.8	39.8	24.1	11.5	354	23.5
<b>Total # of Agencies</b>	<b>78</b>	<b>218</b>	<b>404</b>	<b>219</b>	<b>148</b>	<b>105</b>	<b>161</b>	<b>87</b>	<b>87</b>	<b>1,507</b>	<b>100</b>